

Amdt 18/19
J.E.
8-4-04
003

03670.000005

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
	:	Examiner: R.M. Pond
TOMOO TSUNENARI)	
	:	Group Art Unit: 3625
Application No.: 09/612,945)	
	:	
Filed: July 10, 2000)	
	:	
For: SYSTEM AND METHODS TO)	
EFFECT RETURN OF A	:	
CONSUMER PRODUCT)	Date: July 30, 2004

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY

In response to the Office Action dated May 24, 2004, the Examiner is respectfully requested to consider the following remarks. A complete listing of the claims begins on page 2. The Remarks begin at page 10.